



THE EARGO WELCOME CALL

Once your Eargo device arrives at your door, it's time to schedule your welcome call with one of our licensed hearing professionals. This call is a vital part of your hearing journey and will help you get the most out of your Eargos. Bonus: You can take the call from the comfort of your own home—even if you're in your pajamas.



Dr. Shelby, Au.D., takes us through what you can expect during your welcome call.

Your licensed hearing professional will answer all of your questions and go over everything below and more.

- How to properly insert and wear the devices
- What to expect as you get started and adjust to your new Eargos
- How to use the charging case
- Cleaning and maintenance
- How to adjust the sound programs

WHY ARE WE BLUSHING?

Because there's nothing we love more than hearing from Eargo users—especially when they're raving about our support team.



"It was like talking to an old friend who you turn to for help because you know he's the most knowledgeable in resolving your problem."

—ELSIE F.

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Take the next step in your hearing journey



Screen your hearing

Take our free online hearing screening.

[Take the hearing screening](#)



Talk to us

Schedule a 1:1, no-obligation appointment with one of our licensed hearing professionals.

[Book your appointment](#)



Try Eargo's feel

Get a free non-working sample of our virtually invisible hearing aids.

[Request a sample](#)

EARGO

1 (855) 773-6604

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For mild to moderate high-frequency hearing loss. Will not restore normal hearing. Full benefit best obtained with frequent usage.